Robert Cobb P.O. Box 1737 Windsor CA 95492

Jun 24th 2019

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Citizens of all ages need and depend on Internet access for myriad reasons: current events; conducting financial transactions; social interaction; access to educational resources, professional resources, etc.

In my experience, local, independent ISP's provide better service, more reliable service, more affordable service and are generally more responsive to the communities and individual customers that they serve.

Individual, or even sizable groups of customer's concerns are rarely heard or responded to, by the dominant service providers, due to their massive size and insulation from the communities (counties, states, regions, and nation) that they "serve".

With revenue being the primary (and singular) driver behind major ISP's operating policies, how could they be concerned about small, individual customers? They can't and aren't!

This country was built on an open market, broadly-competitive base. We need to ensure that providers of all sizes are supported in their endeavors, so that all the broadband needs of consumers may be met, whether urban or rural users.

Our ISP also provides us with very competitive telephone service, along with Internet access, all at a favorable price!

Don't do anything to shut out the local, independent ISP's and don't sanction ever-increasing monthly fees charged by the major providers.

Robert Cobb